GIVING PEOPLE FREEDOM TO CONNECT AND THRIVE IN A TALLER, FASTER, SMARTER WORLD

The global leader in the manufacture, installation and servicing of elevators and escalators, we move 2 billion people a day and maintain more than 2.1 million customer units worldwide – the industry’s largest service portfolio. You’ll find us in the world’s most iconic structures, as well as residential and commercial buildings, transportation hubs, and everywhere people are on the move.

| $14.3B | 70K | >2.1M |
| 2021 net sales | employees | customer units maintained |
| 41K | >200 | ~1400 |
| field professionals | countries and territories served | branches and offices |

COLLINS HOUSE
Just 11.5 meters wide at its base, Melbourne’s Collins House belongs to a new generation of super-slim skyscrapers that are transforming urban skylines everywhere. The 61-story luxury residential building features two Otis SkyRise® elevators and a Gen2® unit.

ALTO TOWER
The tower flares outward as it rises 150 meters above Paris’ La Défense business district. We engineered a system of eight double-deck SkyRise elevators, configured to take passengers directly to their destination without the need for a transfer floor.

PANAMA METRO
Panama’s transit authority tapped us to supply nearly 300 escalators and more than 120 elevators to ferry passengers from street level to the train platforms at 30 stations along Lines 1 & 2 of the country’s new metro system, Central America’s first.
At Otis, we believe that financial performance and corporate responsibility go hand in hand. Two initiatives we launched in 2020 exemplify how we are putting this core belief into action.

**Our Commitment to Change**
This six-point framework publicly commits us to specific actions to ensure Otis is a place where every voice feels safe, welcome and heard.

**Made to Move Communities™**
Through our new Corporate Social Responsibility program, we aim to inspire student innovators from around the world to apply creative, technology-based solutions to eliminate mobility challenges in underrepresented communities.

**WELCOME TO TOMORROW**
With our new Gen3™ and Gen360™ connected elevator platforms, we’ve reimagined what elevators can be for passengers and customers alike.

Smart sensors, Bluetooth technology, cloud-based APIs (application programming interface) and other technologies enabled by the Internet of Things all contribute to the hyper-intelligence that defines this new generation of elevators.

Both systems build on the proven design and flat-belt technology of Otis’ best-selling Gen2 family of elevators and are equipped with the Otis ONE™ IoT solution to monitor equipment health in real time, 24/7.

And with the eCall™ Plus smartphone app, passengers can summon their elevator remotely for a touchless experience. The new Otis eView™ in-car display streams infotainment for passengers and can connect them with the OTISLINE® customer support center via video chat in the event of an emergency.

Our service mechanics now carry iPhones loaded with an expanding suite of Otis-built proprietary apps, giving them instant access to everything they need to reduce paperwork, improve customer responsiveness and quickly get units back into service.

**GEN2® FAMILY OF ELEVATORS**
Our bestselling elevator, the Gen2 is prized for its energy efficiency, reliability, and smooth, quiet ride – benefits made possible by its flat-belt technology and compact design. Configurations are available for residential, commercial, hospitality, medical and infrastructure settings.

**SKYRISE® ELEVATOR**
Our most advanced high-rise system yet, the SkyRise elevator integrates industryleading technologies with space-saving design. The controller employs adaptive motion profiling to reduce energy consumption while a patented control algorithm ensures a smooth ride.

**SKYBUILD™ CONSTRUCTION ELEVATOR**
The SkyBuild internal construction elevator transports work crews quickly, comfortably and safely during construction. It rises with the building and once construction is complete, SkyBuild converts into a SkyRise elevator for permanent use.

**ESCALATORS COMMERCIAL/PUBLIC**
Reliable, safe and stylish, our Link™ commercial escalators are designed for easy maintenance and ultimate uptime. Our public escalators are engineered to handle the high traffic demands of busy metros and airports, year after year.

**OUR COMMITMENT TO GLOBAL CITIZENSHIP**
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Our service mechanics now carry iPhones loaded with an expanding suite of Otis-built proprietary apps, giving them instant access to everything they need to reduce paperwork, improve customer responsiveness and quickly get units back into service.

Students from Taipei Municipal Yongchun Senior High School in Taiwan participated in Year 2 of Made to Move Communities where they developed ideas and proposed new solutions to support mobility solutions for older populations.

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