

# Made to move you™



## WE ARE THE WORLD'S LEADER FOR ELEVATOR AND ESCALATOR MANUFACTURING, INSTALLATION AND SERVICE

We're focused on the future – pioneering a new generation of products and services that are smarter, more effective, data-rich and more connected. We were founded by an entrepreneur whose invention transformed the way we work and live. We are meeting the changing needs of our customers in the digital age by using connected technologies to enhance our service and enrich the passenger experience. We give people freedom to connect and thrive in a taller, faster, smarter world.

**\$13.1B**  
2019 Net Sales

**69K**  
Employees

**>2M**  
Units Maintained

**40K**  
Field Technicians

**~2B**  
People Moved Daily

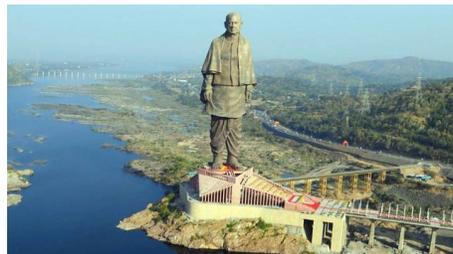
**~1.4K**  
Branches & Offices

## A REPUTATION BUILT ON EXPERIENCE AND TRUST



### ORIENTAL PEARL TV TOWER

A showcase for Otis technology since it opened in 1994, Shanghai's iconic Oriental Pearl Radio and Television Tower now features our first inclined elevator in China. It entered service in 2019, marking the completion of a two-year modernization of the tower's elevator system.



### STATUE OF UNITY

Otis' SkyRise® elevators carry visitors to the observation deck of India's Statue of Unity. The statue honors Sardar Vallabhbhai Patel, an Indian independence leader. At 182 meters, it claimed the title of world's tallest statue when it was unveiled in 2018.



### EMPIRE STATE BUILDING

Otis recently installed a custom-made Gen2® glass mast car elevator to carry visitors to the Empire State Building's new 102<sup>nd</sup> floor observatory in New York City. The installation capped a years-long modernization project – among the largest and most complex in Otis history.

# OTIS

Learn more at [otis.com](https://www.otis.com)

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# Our products & services

## SKYRISE® & SKYBUILD™ ELEVATORS

Our most advanced high-rise system yet, the SkyRise elevator integrates industry-leading technologies with space-saving design – and gives you the freedom to design interiors that will delight your passengers and complement your building.

With our self-climbing SkyBuild construction elevator, your crews spend less time waiting and more time on the job than with a traditional external hoist. Once construction is complete, the SkyBuild elevator converts into a SkyRise elevator.



## OTIS SIGNATURE SERVICE™ & OTIS ONE™

Otis today is reinventing itself as a digital industrial company to meet the needs of customers in the era of intelligent buildings, smart cities and hyper-connectivity. Otis Signature Service, our new global service brand, combines the latest digital professionals with enhanced processes and the expertise of 33,000 Otis service technicians in the field. With our new Otis ONE service platform, we're bringing remote diagnostics into the era of Industry 4.0. Available as part of our Otis Signature Service offering, Otis ONE harnesses the power of data analytics, machine learning and cloud computing to help predict and prevent shutdowns.



## PASSENGER EXPERIENCE

As the digital revolution accelerates the pace of modern life, Otis is developing bold new solutions to move more people faster while personalizing the journey for individual passengers. Our CompassPlus® destination management system, for example, directs passengers to the elevator that will get them where they're going faster and with fewer stops. With our eCall™ smartphone app, passengers can summon their elevator from anywhere in the building – so it's there waiting for them when they arrive.



## LINK™ ESCALATORS

Reliable, safe and stylish, our Link™ escalators keep people moving in ways that guide and delight. Customized to complement your unique space. Engineered for easy maintenance and maximum uptime.



## GEN2 ELEVATORS

The Gen2 family of elevators is designed to fit your needs, with options for residential, commercial, hospitality, medical and industrial buildings. Flat-belt technology allows for compact design, energy-efficient operation and a smooth, quiet ride.

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