

# IoT technology turns data into actionable intelligence

## CONNECTED ELEVATORS REDUCE DOWNTIME AND DRIVE EFFICIENCY

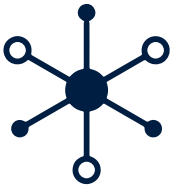
Otis ONE is an Internet of Things (IoT) platform that helps increase elevator uptime and drive operational efficiencies with the use of connected technologies and cloud-based applications.

Your elevators are connected to the Otis cloud where data is collected and analyzed. Continuous monitoring of elevator performance drives preemptive service so mechanics can perform repairs before the elevator shuts down to improve uptime.



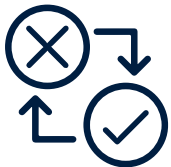
### Transparent Information

The customer portal provides real-time dashboards, health reports, and performance information for all of your elevators. View an overview of your entire portfolio or drill down to individual cars. Maintenance reports and service call details are all stored in a centralized location for review and export.



### Proactive Communication

Otis ONE helps minimize service disruptions with active monitoring of all of your connected elevators. With “heartbeat” monitoring, we track the pulse of your equipment to increase uptime and we’ll notify you if there is an issue. Mechanics resolve the issue faster when they are provided fault information and come prepared with the required parts and equipment.



### Predictive Insights

Deep data interpretation and analysis generates early insights into the future performance of connected units and helps to avoid unplanned shutdowns and prolongs life of elevator equipment. Fewer interruptions in elevator service improves traffic flow and increases passenger satisfaction.

### Benefits

- ⊕ Eliminate surprises
- ⊕ Minimize disruptions in your day
- ⊕ Access real-time information
- ⊕ Turn data into action
- ⊕ Receive information on demand
- ⊕ View your entire portfolio