

eService

World-class service—wherever, whenever.

Simplify daily tasks to help manage your entire elevator portfolio. Industry-leading service solutions with more than 160 years of experience.

Otis eService.

au.eservice.otis.com



If you're thinking elevator,
think Otis eService.

Our customer interface, redesigned with your needs in mind.

Performance Reports

eService is user-friendly and produces a wide range of detailed graphical reports. At Otis, we aim to help you manage your assets more conveniently, we understand that monthly or quarterly reporting is a key requirement for many of our customers.

With eService, information on the following is only a mouse click away:

- Availability;
- Service Request Trend;
- Closed Service Requests;
- Average Time Between Service;
- Interruptions;
- Completed maintenance Procedures per unit/quarter;
- Completed Maintenance Visits;
- Unit Summary;
- Response Time Report;
- Emergency / Entrapment;
- Service Request History

eService Mobile APP

Time-saving tools designed to keep you up-to-date on the status of your equipment wherever you are.



24/7 ONLINE
ACCESS



CUSTOMISED
MONTHLY REPORTS



CONTROL AND
CONFIDENCE



ON-CALL
COMMUNICATION



PERFORMANCE
DETAILS MOBILITY

You're four steps away from easily managing your entire elevator portfolio.

au.eservice.otis.com



Sign up for eService in four simple steps.

1. Visit au.eservice.otis.com
2. Click Sign Up.
3. Enter your personal account information.
4. Check your email for account confirmation.
Follow the link to experience eService.

eService

World-class service—wherever, whenever.

Smart Phone.
Smarter Service.

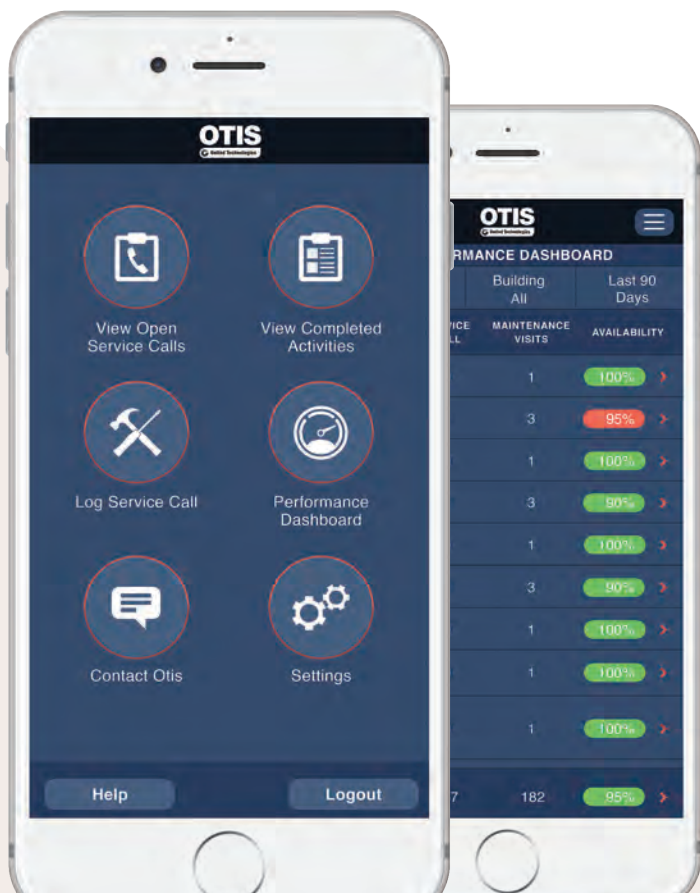
OTIS

<http://www.otis.com/en/au/>

eService Mobile

The flexibility and convenience of mobility
with performance details of Otis eService.

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Available
for Apple,[®]
Android[™] and
Windows[®]
phones.

Like you, your equipment is constantly on the go.

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