

THE WORLD'S LEADING MAKER AND MAINTAINER OF ELEVATORS, ESCALATORS AND MOVING WALKWAYS

As we celebrate our 165th anniversary, we're focused on the future – pioneering a new generation of products and services that are smarter, more effective, data-rich and more connected. We were founded by an entrepreneur whose invention transformed the way we work and live. Now we're reinventing Otis to meet the changing needs of our customers in the digital age.

\$12.3B 2017 Net Sales

68K Employees **2M**Units Maintained

33KService Technicians

~2B
People Moved Daily

~1K
Branch Offices

A REPUTATION BUILT ON EXPERIENCE AND TRUST



OCEANWIDE CENTER

We harnessed the power of our CompassPlus® dispatching technology in designing the cutting-edge elevator system for San Francisco's newest landmark, due to open in 2021.



LOTTE WORLD TOWER

The developers of the Lotte World Tower wanted to build a monument to South Korea's capital city. Opened in 2017, the building is equipped with 30 Otis® elevators and 19 Otis® escalators.



SHANGHAI PUDONG AIRPORT

Among China's busiest international hubs, the airport is adding a satellite terminal and two runways. To move through the new terminal, busy travelers will rely on 279 Otis® escalators and moving walkways.



Our products & services

SKYRISE & SKYBUILD ELEVATORS

Our most advanced high-rise elevator, SkyRise® integrates industry-leading technologies with space-saving design – and gives you the freedom to design interiors that will delight your passengers and complement your building.

With our self-climbing SkyBuild™ construction elevator, your crews spend less time waiting and more time on the job than with a traditional external hoist. Once construction is complete, SkyBuild converts into a SkyRise elevator.





LINK ESCALATORS

Reliable, safe and stylish, our Link™ escalators keep people moving in ways that guide and delight. Custom-made to complement your unique space. Engineered for easy maintenance and maximum uptime.

GEN2 ELEVATORS

The Gen2® family of elevators is designed to fit your needs, with options for residential, commercial, hospitality, medical and industrial buildings. Flatbelt technology allows for compact design, energy-efficient operation and a smooth, quiet ride.





COMPASSPLUS DESTINATION DISPATCHING

The CompassPlus® system acts like a virtual concierge, directing passengers to the elevator that will get them to their destination faster and with fewer stops. Its high-end design will enhance your building's look.

DIGITAL TECHNOLOGY FOR WORLD-CLASS SERVICE

Thirty years ago, we pioneered the use of remote monitoring to improve customer service. Now we're building a powerful digital ecosystem to provide customers with even more personalized care. Maintenance history, account details and other data will be managed in real time and tied to smartphone apps used by field mechanics. Even better, health-monitoring technology and data analytics will help predict and prevent shutdowns.



