Investors' Meeting

June 10, 2021



Economic Environment

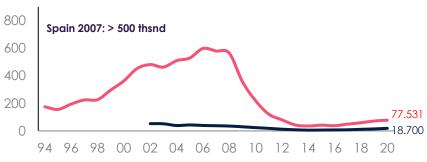








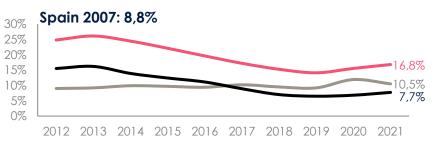
FINISHED HOUSES



Source: Spain: Ministry of development; Portugal: Euroconstruct

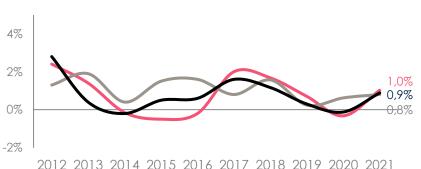


UNEMPLOYMENT



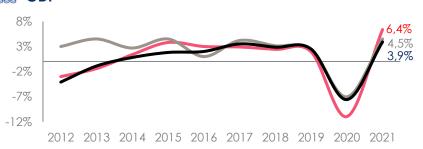
Source: IMF (International Monetary Fund)





Source: IMF (International Monetary Fund)

GDP



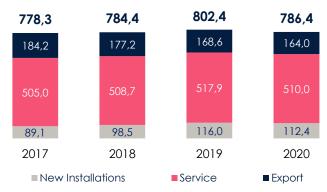
Source: IMF (International Monetary Fund)

OTIS

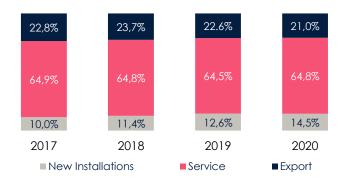
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Key data 2020

Consolidated Sales (€ Mill.)



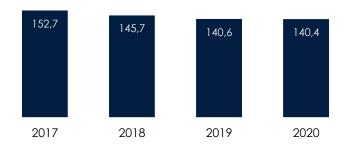
Consolidated Sales (%)



EBITDA (€ Mill.)

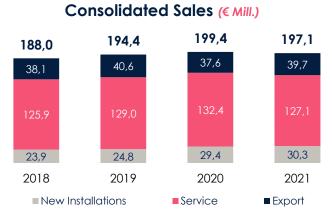


Profit after tax (€ Mill.)

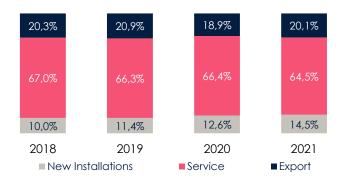




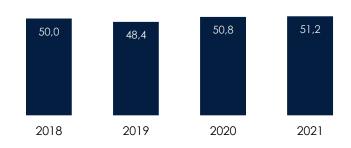
Key data Q1 2021



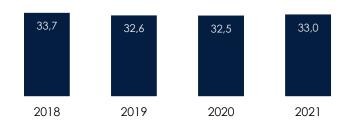
Consolidated Sales (%)



EBITDA (€ Mill.)



Profit after tax (€ Mill.)





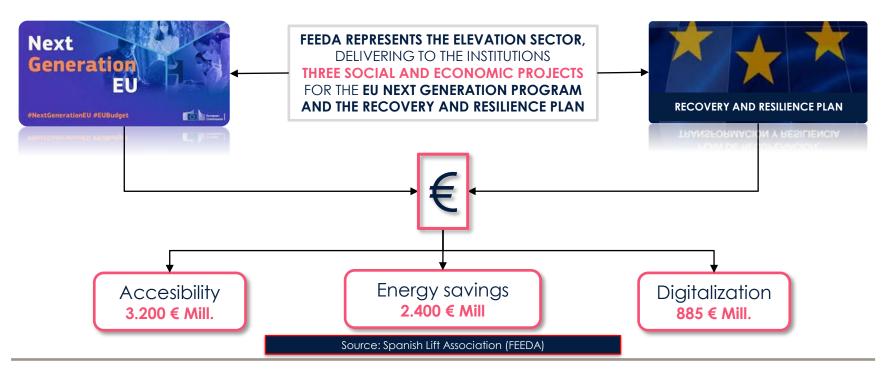
Portfolio, Orders received & Backlog of unfilled orders





Access to European Recovery Funds



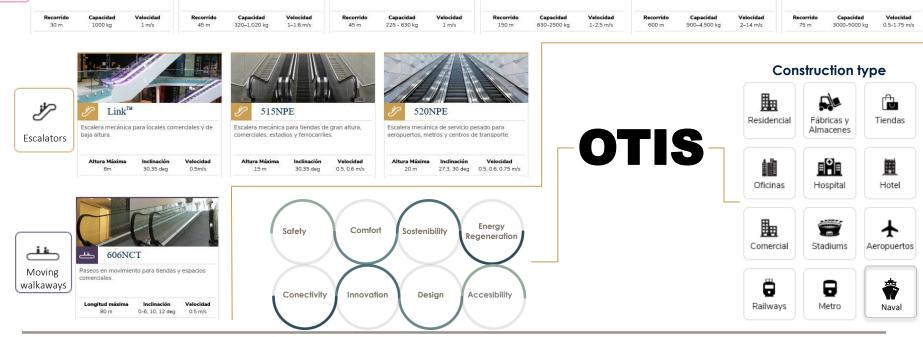


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Products. Range / Segments



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European Recovery Funds. Accesibility

FEEDA report justification

Accesibility 3.200 € Mill.

Advantages

> 1,000,000 buildings without elevator



40/50% of the lift park is obsolete, does not meet accessibility requirements



2.5 million people with reduced mobility



100,000 can't leave home



Possibility of installation in 350,000 buildings



Modification of 150,000 lifts to make them accessible



Improve 100,000 people lives with reduced mobility

Source: Spanish Elevator Business Federation (FEEDA)



Accesibility





- Sale, installation and maintenance of all types of automatic doors
- Company in the sector with the largest geographical presence in Spain
- Products for the vast **majority of** sectors



Tiendas



Hotel









餔

Oficinas

















- Only 2% of buildings built after 2011 are universally accessible
- New buildings continue to incorporate architectural **barriers**
- More than 100,000 people with reduced mobility to leave the home

DESCENT TO "GROUND ZERO"



40-50% of lift not meeting requirements

- Leveling at elevator stop
- Access from "ground 0"

Accessibility Department

exclusively devoted to studying and developing solutions intended to eliminate architectural barriers



European Recovery Funds. Energy savings

FEEDA report justification

Energy savings 2.400 € Mill.

Advantages

Elevator ▶ one of the most energy consumption element in buildings



Components with higher consumption:

- Traction group and maneuver control
- Signaling lights
- Car lighting



Companies work on the continuous optimization of their equipment in order to minimize each component consumption



▼Savings of 1,030 Mill. Kwh/year



▼Savings of 2.31 Mill. €/year



▼ Savings 770,000 liters of oil



▲ +102,000 ecologically modified lifts

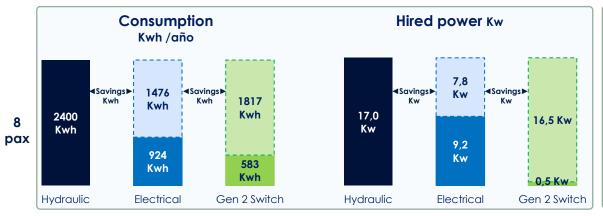


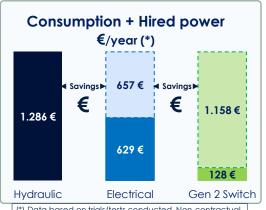
▲ Environment improvements

Source: Spanish Elevator Business Federation (FEEDA)

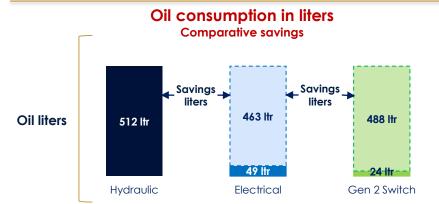


Potential energy savings - Gen2 Switch





(*) Data based on trials/tests conducted. Non-contractual



- Residential Sector. Consumption only related to the lifting system (without cabin lighting + signaling)
- Up to 76% lower consumption Kwh/year vs Hydraulic
- Up to 97% lower Hired power Kw vs Hydraulic
- Up to **80% savings €** vs Electric
- Up to 90% savings € vs Hydraulic
- Up to 95% lower oil consumption vs Hydraulic

Data obtained through tests carried out in Zardoya Otis test tower and measurements in real installations

Gen2 Switch



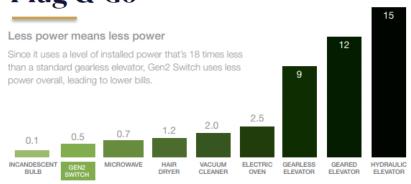


Single-phase electrical current 230 V

> Just 500W power needs

More than 100 trips without network power

Plug & Go



INSTALLED POWER (kW)

- Speed of installation in existing buildings, especially in those without an elevator
- ► Gen2 Technology®
- Continues to work in case of power outage
- Generates power and recharges the accumulators
- Gen2 Switch Solar also available



Access to funds for companies environmentally responsible

Example of environmentally efficient manufacturing



- Factory Otis Madrid Renewable energy ► 3,600 photovoltaic panels
- ► Generates 1 Mill. Kw/h per year ► 60% of energy necessary for its operation
- Avoids the emission of 650 Tn of CO2
- Maximum use of natural light

Example of access to funds for sustainable facilities



- San Sebastián new factory
- Aid Program for Energy Efficiency Actions Institute for Diversification and Energy Saving (IDAE)
- Funds for sustainable air conditioning, lighting and water facilities. Investment justification to the Technical Evaluation Committee
- Currently in the process for obtaining the "LEED"
 building efficiency certificate

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European Recovery Funds. Digitalization

FEEDA report justification

Direct connection between owner and maintenance company



Direct connection between Elevator /
Call Center / Technicians



Check 365 x 24 x 7 of the most important elements of the elevator



Single computer system (maintenance companies, Industry Councils and Ministry of Industry and Tourism)

Digitalization 885 € Mill.



Advantages

▼Breakdowns / **▲** Elevator availability



▲ Speed of action



▼ Accidentability of technicians



▼ Consumption / ▲ Efficiency > 10%



▲ Ownership knowledge about the state of facilities



■ User physical contact with elevator elements

Source : Spanish Elevator Business Federation (FEEDA)



Digitalization Plan. Connectivity



Two-way communication

+ 107.000

Connected lifts

In 2024

+ 200.000

Connected lifts

Customization and parameterization **Real time** information

Preventive and **predictive** maintenance





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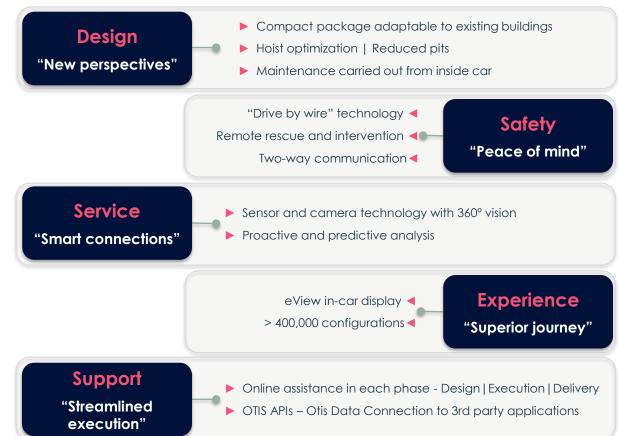
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Gen 360. Digital vertical mobility solution









Zardoya Otis Group

786



MILL.
CONSOLIDATED
SALES

140

MILL.

PROFIT

AFTER TAXES



R+D

One of the world's centers for design and engineering







Source: Zardoya Otis 2020 Annual report

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