

May 2020

Making Progress Together

OTIS

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Moving together: Day one and beyond

WE CAN LEARN FROM EACH OTHER



Countries are arriving to their “new normal” at different times. We can, and should, learn from these experiences around the world as we develop what works the best for all of us.

Navigating the transition

CHANGING AND EVOLVING EXPECTATIONS AROUND...



Physical Distancing & Behavior



Virtual & Remote Work



Limiting Physical Contact



Purification & Hygiene



...are driving us to look for
new solutions for the
movement of people.

Learnings from around the globe

We've seen many interesting ideas developed that experts have recommended will help smooth the transition.



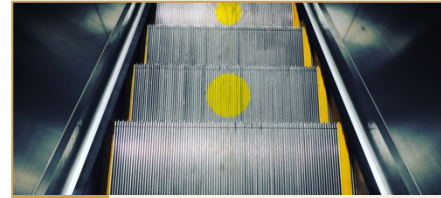
1

Stagger passenger
arrival / departure times



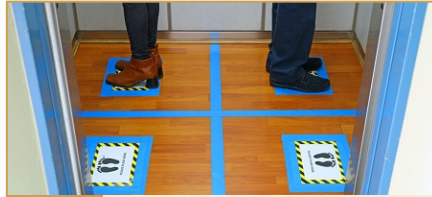
2

Temperature
checkpoints



3

Social distancing floor
markers



4

Limit occupancy



5

Sanitizer Stations

Advancing technology for today and tomorrow

As we navigate these unprecedented times, Otis continues to innovate solutions for our customers and passengers.



**PASSENGER
COMMUNICATIONS**



**PROMOTING SOCIAL
DISTANCING**



**PURIFYING
PRODUCTS**



**TOUCHLESS
SOLUTIONS**



**REMOTE MONITORING &
INTERVENTION SERVICES**

Passenger communications



eView™

Much more than an in-car screen

Keep in touch with passengers through customized communications that promote social distancing

Passenger reassurance with instant live video communication with OTISLINE™

Entertain your passengers with news, local weather and sports on display

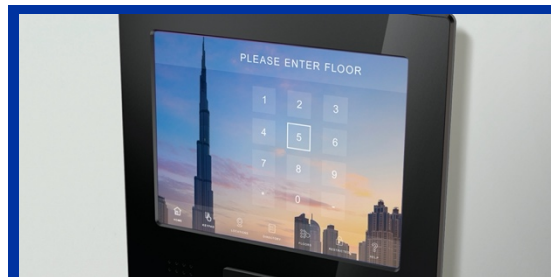


Olis Elite™

Position Indicator

Keep them in-the-know about building life

Let them know where they are and where they're going



Compass Create™

Customize your Compass® display with Compass Create

Display building updates, promote social distancing, and provide security information

Messages can be changed hourly, daily or weekly

Promoting social distancing

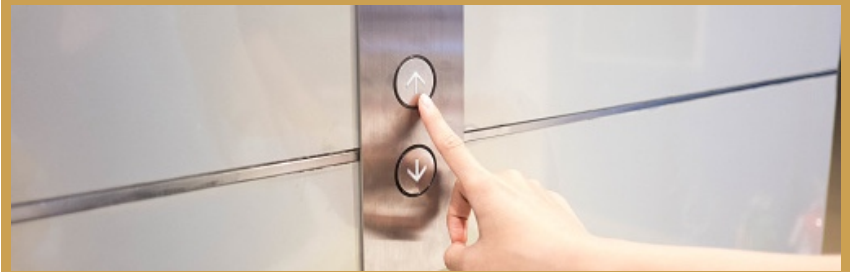


Compass® Destination Dispatching Systems

Limit the number of passengers assigned to each elevator

Utilize the Otis eCall™ app on your mobile device to place elevator calls remotely

Automatic operation to pre-defined floors



Two-Button Traditional Systems

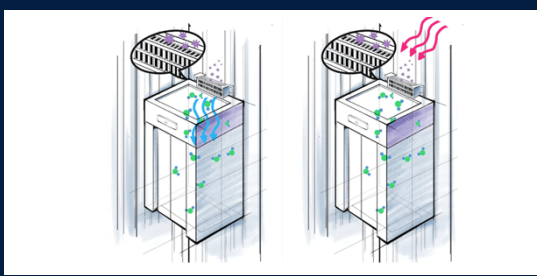
Assign elevators to specific floors to limit the number of stops

Shuttle solution limits the number of floors served above lobby

Express priority solution assigns elevator calls one at a time

OtisPlan+ Traffic Simulation Service

Purifying products



Elevator Purification Fan

Retrofit your elevator(s) with fan technology that can effectively inactivate microorganisms and filter dust within the cab

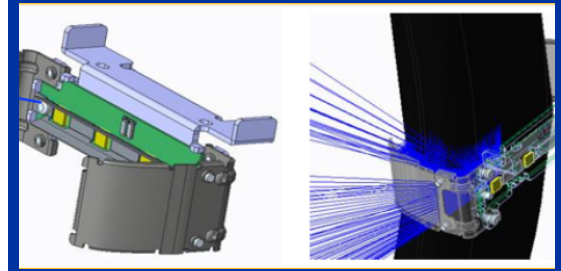
The fan integrates an anion generator and ultraviolet lamp to kill germs and inactivate microorganisms



Antimicrobial Handrails

Used on escalators and moving walkways to help prevent accelerated bacteria growth and replication

Offer passengers a cleaner experience with handrails that are actively killing germs



Handrail Sanitizer

Module designed to remove germs from handrails using powerful UV-C (ultraviolet) light

Compact, internal-mount design avoids physical interactions with passengers

None of these products have been tested for efficacy against viruses SAR-COV-2.

Touchless solutions



Otis eCall™

Operate elevators with the Otis eCall app, creating a fast and touchless passenger experience

Help protect passengers from germs and virus spread

Building managers can provide easy access for passengers



Card Reader

ID readers can be directly connected to elevator systems to provide a touchless operation

In addition to access control, new features such as passenger separation can be activated using Compass®



Special System Operations

Automatic elevator operation can help to promote social distancing and provide a touchless passenger experience

Elevators can be programmed to continuously stop at selected floors

Remote monitoring & intervention services



Otis REM™ **Remote Expert Monitoring**

Remote expert monitoring of your elevators helps to keep our mechanics safe while maintaining the high quality maintenance you expect from Otis

Access reports online and receive event driven email alerts



Otis Elite™ Service **Service beyond maintenance**

Elite Service allows your elevators to be monitored, and in some cases fixed remotely

This provides early and precise diagnosis, remote intervention, and customized lift operation with a team of dedicated engineers



Otis ONE™ **A personalized smarter service**

Our latest remote monitoring solution uses IoT technologies to provide real-time transparent information, proactive communication in the event of an issue, and helps prevent shutdowns with predictive insights



CONTACT US

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