

Service

World-class service - wherever, whenever.

Simplify daily tasks to help manage your entire elevator portfolio. Industry-leading service solutions with more than 160 years of experience.



If you're thinking elevator, think Otis eService.

Our customer interface, redesigned with your needs in mind.

Informed. Get real-time notifications about your equipment and data for your elevator.

Organized. Review contracts, manage proposals, and neatly file invoices and other important service documents.

Convenient. Pay bills online and access other personalized data through one simple user-friendly performance dashboard.

Mobile. Time-saving tools designed to keep you up-to-date on the status of your equipment wherever you are.

You're four steps away

from easily managing your entire elevator portfolio.



Sign up for eService in four simple steps.

- 1. Visit http://eservice.otis.us
- 2. Click Sign Up.
- 3. Enter your personal account information.
- 4. Check your email for account confirmation. Follow the link to experience eService.

Are you already an Otis eService customer?

Visit http://eservice.otis.us to experience the new eService customer interface. We've seamlessly transferred your account information for you.

Smart Phone. Smarter Service.



Service Mobile

The flexibility and convenience of mobility with performance details of Otis eService.



Available for Apple,® Android™ and Windows® phones.

Like you, your equipment is constantly on the go.