



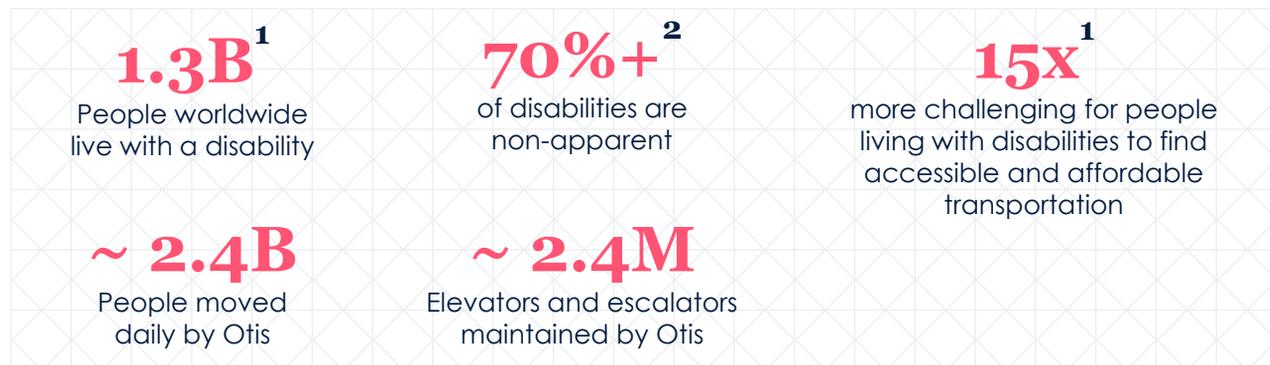
Advancing Accessibility

FACILITATING MOBILITY IN OUR CITIES AND BUILDINGS

At Otis, we are committed to offering innovative products that enhance mobility and meet the accessibility needs of our customers and passengers. We are helping to build a society without physical, cognitive or sensory barriers.

- **Design with accessibility in mind.** Make structural choices for elevator and escalator size and location early on in new construction planning.
- **Make small improvements now.** Standard maintenance work and repairs to your elevator or escalator can facilitate mobility and support your passengers.
- **Plan for the future today.** Include accessibility options as part of your plans for future equipment modernizations.

DID YOU KNOW?



WHERE WE MAKE AN IMPACT

At Otis, we:

- Developed an audio solution that helps blind and low-vision riders better navigate buildings.
- Designed and deployed an Otis Engineering Innovation Challenge focused on finding solutions to meet the needs of passengers with disabilities.
- Incorporated accessibility improvements as part of the human interface design of elevator cabs.
- Explored ways to enhance the Otis Integrated Dispatch (OID) solution via integration with accessible wayfinding solutions.
- Co-sponsored a 2024 research report focused on the accessibility of Spain's commercial and residential real estate sector.

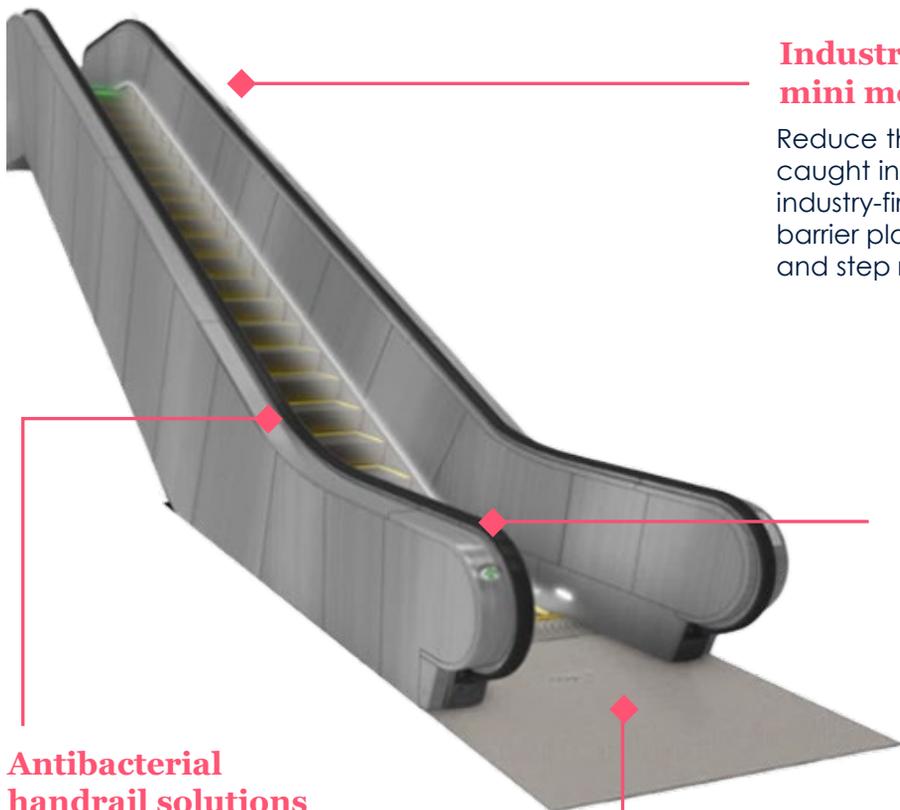
SOURCES:

1. World Health Organization - <https://www.who.int/news-room/fact-sheets/detail/disability-and-health>
 2. UK Parliament - <https://post.parliament.uk/research-briefings/post-pn-0689/>

ENABLING THE FUTURE OF MOBILITY

The world's population is more than eight billion and counting. This is increasing the need for high-performance infrastructure to ensure easy, fluid mobility in the heart of our cities. Safe, reliable and durable, our Public Escalators are designed to meet the demands of high-traffic areas such as airports, subways and busy transport hubs – everywhere that people are on the move.

DISCOVER OUR ACCESSIBILITY SOLUTION: OTIS PUBLIC ESCALATOR



Industry-first, mini moving skirt

Reduce the risk of objects getting caught in the escalator with our industry-first, special designed barrier placed on both the step and step riser.

Traffic flow lighting

Reduce tripping hazards and potential accidents at the landing with lighting placed at the top and bottom of the escalator that guides riders on the direction of travel.

Antibacterial handrail solutions

Limit the spread of bacteria for all riders, including those with weakened immune systems. Choose from three antibacterial handrail cleaning solutions including a UV Sterilizer, automatic handrail cleaner, and antimicrobial handrail material.

Accessibility-friendly step landings

Exceeds the two-step ADA and EAA requirement with a three or four flat-step configuration at the landings. This design reduces the risk of tripping while stepping on and off the escalator.

High visibility steps

Improve the visibility of the escalator steps for low-vision riders with high contrast-colored edges. Available in 32" / 800 mm and 40" / 1000 mm step widths that meet both ADA and EAA code requirements.

