

**OTIS**



# **The Gen3™ and Gen360™ platforms**

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**ONE CONNECTED RANGE,  
PLENTY OF POSSIBILITIES**



# Introducing the Gen3™ and Gen360™ platforms

At Otis, innovation drives everything we do, from increasing elevator safety and performance to reducing environmental impact.

Alongside our Gen360 platform which offers a unique combination of digital connectivity and design flexibility, our Gen3 platform is equipped with our latest cutting-edge technologies and digital solutions to deliver the exceptional quality and service you expect.

Together, the Gen3 and Gen360 platforms open up a world of possibilities.



## SAFETY YOU CAN TRUST

Designed to meet the industry's most stringent safety standards, the Gen3 and Gen360 platforms offer your passengers the confidence and peace of mind they expect in an elevator. At Otis, safety is always first.



## EXPERIENCE TECHNOLOGY-DRIVEN RELIABILITY

The Gen3 and Gen360 platforms are equipped with a suite of Otis technologies that form a powerful digital ecosystem, including Otis ONE™, our IoT solution that improves uptime and increases service quality.



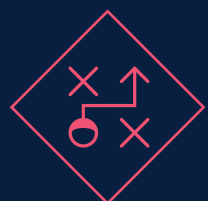
## BOOST SUSTAINABILITY

Energy efficiency is integral to the Gen3 and Gen360 platforms' design with our ReGen™ drive which recaptures energy generated by the elevator and returns it to the building's grid. Both platforms also include commonly available efficiency features like LED Lighting and sleep mode that shuts down the elevator when not in use. These technologies help reduce energy consumption, and can support customers in meeting the energy criteria of globally recognized building efficiency certifications.



## BRING PASSENGER EXPERIENCE TO THE NEXT LEVEL

The Gen3 and Gen360 platforms elevate the passenger experience with smooth, comfortable and digitally connected rides in stylish cabins that can be customized to suit your building's style and budget.



## MINIMIZE THE UNEXPECTED

No matter which elevator you choose, our team of experts will partner with you every step of the way from planning and design to installation to service and finally, scalable upgrades when it is time to modernize your system.



## DESIGNED FOR QUALITY AND SUSTAINABILITY

Assembled in our ISO-certified factories in Europe, the Gen3 and Gen360 platforms meet high quality standards and offer the performance and reliability you expect from Otis products and services.

Energy efficiency and sustainability are integral to the design of the Gen3 platform. Our customers can make informed procurement decisions thanks to the transparent, verified, and comparable information presented in our Environmental Product Declarations (EPDs). [See [www.otis.com](http://www.otis.com) for a list of products for which EPDs are available].



# The Gen3™ and Gen360™ platforms

## Powered by Otis signature technologies



### PATENTED BELTS

Enjoy smooth and comfortable rides with our patented, coated steel belts that redefined the industry. Maximize safety and minimize downtime with the Pulse™ system that monitors the condition of the belts 24/7 for added peace of mind.



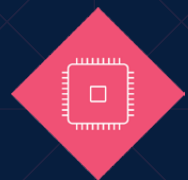
### REGEN™ DRIVE

The ReGen drive\* captures energy usually wasted as heat and returns it to your building for your use as power. It reduces energy consumption compared to conventional systems without regenerative technology.



### GEARLESS MACHINE

The Gen3 & Gen360 platforms are equipped with gearless machines that are 80% smaller and as much as 50% more efficient compared to traditional geared machines and feature permanent magnet motor technology that uses less energy.



### COMPASS® DISPATCHING TECHNOLOGY

Reduce wait times and maximize traffic flow with our Compass® 360\*\* destination management technology. It can integrate with your building system's applications to create seamless travel and special VIP experiences.

\* Not included on the Gen3™ Home

\*\* Product features and availability may vary by country. For specific details, please contact your local representative.

## Otis ONE™

### Enhance and personalize your service experience

Otis ONE is our IoT solution that connects your elevators to the cloud to deliver a seamless passenger experience. It turns your elevator into a powerful network of sensors that collects data and analyzes your equipment. This enables our technical experts to monitor elevator health in real time, and when possible perform remote interventions to resolve issues quickly, improve uptime and increase service quality.



#### REAL-TIME TRANSPARENT INFORMATION

Gain peace of mind and make informed decisions with the Otis Customer Portal



#### PROACTIVE COMMUNICATION & PREDICTIVE INSIGHTS

Drive operational efficiency



#### PREVENTIVE MAINTENANCE

Minimize disruption and maximize uptime



#### ENTERTAINMENT & SAFETY BENEFITS

Enhance every journey with the eView™ display



#### CONNECTION TO CUSTOMER APPLICATIONS

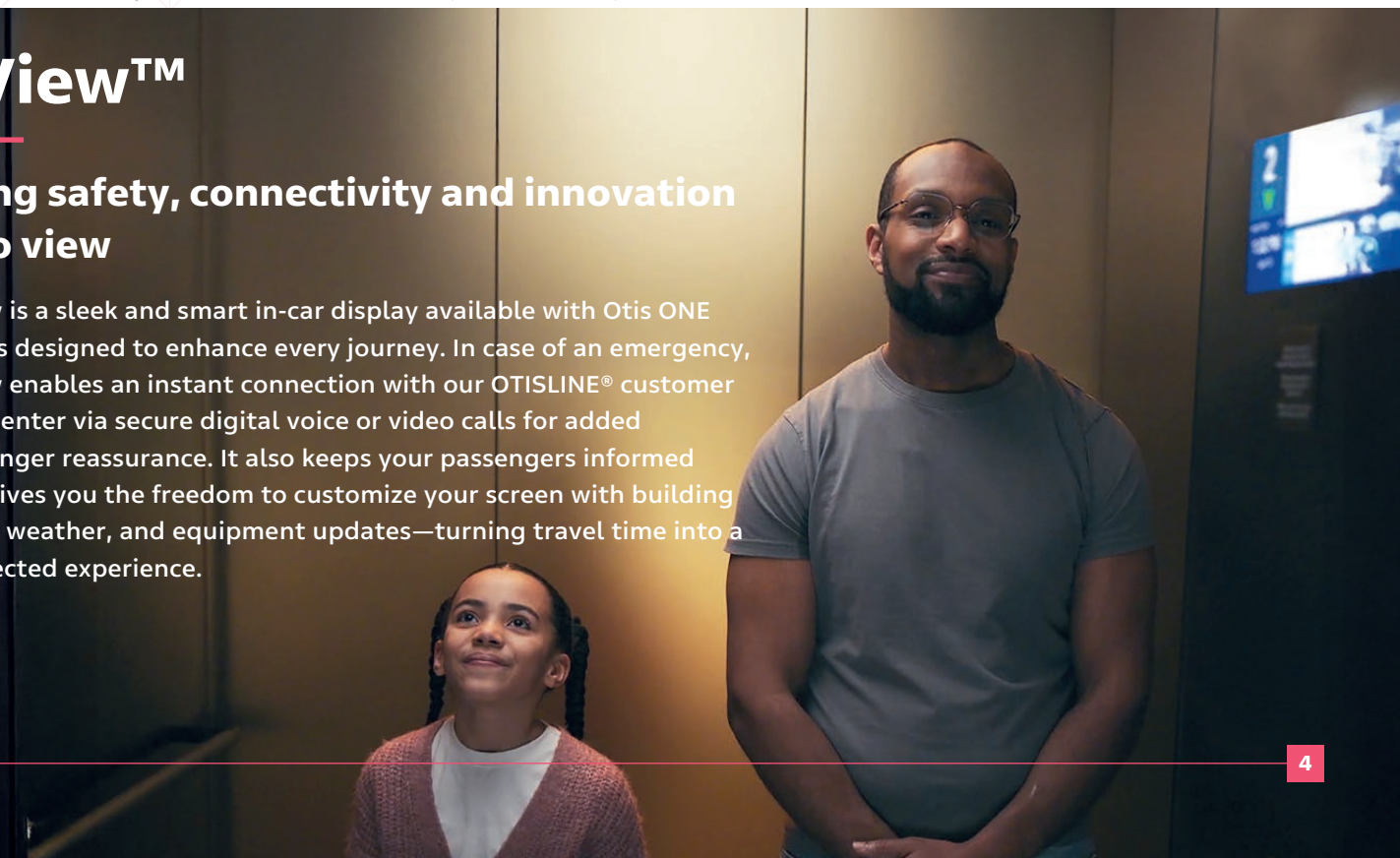
Unlock the full potential of your building

\*Otis ONE features subject to a maintenance contract and paid tiered subscription with Otis

## eView™

### Bring safety, connectivity and innovation into view

eView is a sleek and smart in-car display available with Otis ONE that is designed to enhance every journey. In case of an emergency, eView enables an instant connection with our OTISLINE® customer care center via secure digital voice or video calls for added passenger reassurance. It also keeps your passengers informed and gives you the freedom to customize your screen with building news, weather, and equipment updates—turning travel time into a connected experience.







One connected range,  
plenty of possibilities

THE GEN3  
CORE™

The Gen3 Core elevator is a perfect fit for contemporary living spaces. It offers style and comfort to passengers at a competitive price point. It is an ideal choice for buildings with up to 45 meters of travel and speed of one meter per second.

THE GEN3  
EDGE™

With its space-saving design, the Gen3 Edge elevator is suited for low- and mid-rise buildings, setting new standards for performance, reliability and sustainability. It is a perfect blend of style and comfort for buildings with up to 75 meters of travel and speed of 1.75 meters per second.

THE GEN3  
PEAK™

The Gen3 Peak elevator combines elegant design and advanced engineering for high-traffic buildings. Its style, comfort and speed ensure tenants and visitors experience your property at its best. It is a perfect solution for buildings with up to 150 meters of travel and speed of 3.5 meters per second.

THE GEN3™  
SWITCH

The Gen3 Switch elevator offers an innovative solution that combines energy efficiency, modern aesthetics, and space-saving benefits through its compact design. It is an ideal choice for residential and mixed-use buildings, hotels, offices, and hospitals, whether they are new or existing buildings.

THE GEN3™  
HOME

The Gen3 Home homelift is a compact and elegantly designed solution that upholds high standards of safety, reliability and accessibility. The Gen3 Home homelift is ideal for low-traffic buildings where space is limited and accessibility is essential.

THE GEN3™  
FLEX

The Gen3 Flex elevator offers exceptional flexibility for existing buildings with its space-saving design that adapts to unique architectural constraints. It maximizes space in any hoistway configuration, and especially in buildings where there are space limitations.

THE GEN3™  
BEDLIFT

The design and features of the Gen3 Bedlift elevators are tailored to the specific needs of health care facilities.

THE GEN3™  
ROBUSTA

The Gen3 Robusta elevator is our heavy-duty solution for infrastructure buildings including airports, offices, hospitals, industries and shopping centers.

THE GEN360™

The Gen360 is our digitally native platform that delivers remarkable performance and reliability through modern sensors and technology, allowing predictive maintenance once it is operating. Its noprotrusion architecture offers appealing design flexibility for modern buildings. The platform promotes cutting edge innovation and exceptional service quality.





WE HAVE A SOLUTION FOR EVERY BUILDING

Which one should you choose?  
For more information and to request a quote visit [otis.com](https://www.otis.com)

# The Gen3™ and Gen360™ platforms at a glance

The Gen3 and Gen360 platforms bring together Otis' connected elevators, each combining superior technology, durability, and performance for a first-class level of service.

Our team of experts, backed by proven experience with thousands of customers, will help you choose the connected elevator platform that best suits your needs and ensure a high-quality, flawless installation.

Once installed, our technicians and support teams who are highly trained on the Gen3 and Gen360 platforms, will be available to properly maintain your elevators with a focus on safety, efficiency and reliability.

	Gen360™	Gen3 Core™	Gen3 Edge™	Gen3 Peak™	Gen3™ Switch	Gen3™ Flex	Gen3™ Home	Gen3™ Bedlift	Gen3™ Robusta
Residential	◆	◆	◆		◆	◆	◆		
Hospitality	◆		◆	◆	◆	◆			
Office	◆		◆	◆	◆	◆			
Health care				◆				◆	◆
Retail & shopping	◆		◆	◆	◆				◆
Infrastructure*				◆					◆
Industrial**				◆					◆
	Gen360™	Gen3 Core™	Gen3 Edge™	Gen3 Peak™	Gen3™ Switch	Gen3™ Flex	Gen3™ Home	Gen3™ Bedlift	Gen3™ Robusta
Maximum travel (m)	75 m	45 m	75 m	150 m	45 m	45 m	15 m	75 m	45 m
Maximum speed (m/s)	1.75 m/s	1 m/s	1.75 m/s	3.5 m/s	1.0 m/s	1.0 m/s	0.15 m/s	1.75 m/s	1.0 m/s
Maximum capacity (kg)	1000 kg	1000 kg	1600 kg	2500 kg	1000 kg	1000 kg	385 kg	2500 kg	5000 kg
Special features	Flat roof & low pit***				Plug & go Solar powered	Maximise existing shaft size	Large cab fits wheelchair & companion		

\*Stadiums, transport hubs, airports, etc.  
\*\*Data centres, manufacturing & logistic centres.  
\*\*\*Product features may vary by country. For specific details, please contact your local Otis representative.



# The Gen360™ platform: Connectivity and design completely reimaged

Designed for low- to mid-rise residential and commercial buildings, the Gen360 platform is a true digital revolution. Native electronic architecture allowed us to completely reimagine every aspect of an elevator system, setting new standards for proactive digital elevator safety. We completely redesigned our hardware in order to provide you with the best service. We have replaced many mechanical parts with electronic components.

The Otis ONE™ IoT solution turns the Gen360 platform into a powerful network of sensors for real-time status updates. With 360° cameras, our experts can visually confirm, fine-tune, diagnose and solve issues remotely without even stopping the elevator, giving you unmatched reliability.

The Gen360 platform gives you freedom to push the boundaries of design. No protrusion required, letting you create a much simpler, more elegant and appealing flat roof design.

For more information on our Gen3 and Gen360 platforms visit [otis.com](https://www.otis.com).



# OTIS

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We give people freedom to connect and thrive in a taller, faster, smarter world.

The global leader in the manufacture, installation and servicing of elevators and escalators, we move 2.4 billion people a day and maintain approximately 2.4 million customer units worldwide – the industry's largest Service portfolio. You'll find us in the world's most iconic structures, as well as residential and commercial buildings, transportation hubs and everywhere people are on the move. Headquartered in Connecticut, USA, Otis is 72,000 people strong, including 44,000 field professionals, all committed to manufacturing, installing and maintaining products to meet the diverse needs of our customers and passengers in more than 200 countries and territories. To learn more, visit [www.otis.com](https://www.otis.com) and follow us on LinkedIn, YouTube, Instagram and Facebook [@OtisElevatorCo](https://www.facebook.com/OtisElevatorCo).



Visuals are for illustrational purposes only, components and their position may vary depending on installation and location.

[www.otis.com](https://www.otis.com)

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