



Made to move you™

GIVING PEOPLE FREEDOM TO CONNECT AND THRIVE IN A TALLER, FASTER, SMARTER WORLD

Otis is the global leader in the manufacture, installation, service and modernization of elevators and escalators. We move 2.5 billion people every day and maintain about 2.5 million customer units worldwide – the industry's largest service portfolio. You'll find us in the world's most iconic structures, residential and commercial buildings, transportation hubs, and everywhere people are on the move.

\$14.4B 2025 net sales	72K colleagues	~2.5M customer units maintained
45K field professionals	>200 countries and territories served	>1,400 branches and offices



INCHEON INTL. AIRPORT
 Otis installed 20 elevators, 80 escalators, and 72 moving walkways in Terminal 2 to keep passengers moving smoothly. The project features 136- and 125-meter walkways to ease terminal travel. Otis engineered a custom solution with rigorous testing and a synchronized dual-motor design.



VIENNA STATE OPERA
 Since its 1869 opening, the Vienna State Opera has relied on seamless backstage movement. The Otis Service team serves a critical role in maintaining its two custom scenery elevators and modernized the freight unit with a hydraulic system for direct truck-to-stage loading. Passenger elevators also received modern, state-of-the-art controls to ensure safe, reliable rides.



SPACE NEEDLE, SEATTLE
 Three modernized Otis SkyRise™ sightseeing elevators—including two double-deck units for up to 46 passengers—will offer floor-to-ceiling views as visitors rise 520 feet in under 50 seconds. Otis installed the original elevators in 1962, modernized them in 1992, and has maintained them throughout.



WHY MODERNIZE WITH OTIS

With an elevator modernization from Otis, passengers benefit from updated technologies that enhance safety, improve performance and reliability, and boost sustainability.

Investing in an elevator modernization today allows building owners and managers to minimize the unexpected while bringing passenger experience to the next level.

Our scalable packages allow you to control the pace, cost and planning of your modernization project, while tailoring to your building's needs.

From our Gen3™ MOD and Arise™ MOD packages for low to mid-rise applications, to SkyRise™ MOD for the tallest buildings in the world, to our Link™ MOD solution for commercial escalators, we have a solution for every project.



Otis ONE™

Otis ONE is our IoT solution that connects your elevators to the cloud to deliver a seamless passenger experience. It turns your elevator into a powerful network of sensors that collects data and analyzes your equipment. This enables our technical experts to monitor elevator health in real time, and when possible perform remote interventions to resolve issues quickly, improve uptime and increase service quality.

Otis Service

Imagine life's journeys, family, friends, travelers, unfolding seamlessly. At Otis, we move people safely and reliably with expert teams, advanced technology like Otis ONE™, and a vast service network. Our proactive, personalized care delivers peace of mind, transparency, and rapid response. With Otis, you gain a trusted partner dedicated to keeping your world in motion.

SUSTAINABILITY AND RESPONSIBILITY

At Otis, we aspire to contribute to a world where safe and reliable movement is a priority; mobility and infrastructure transcend boundaries and physical limitations; and our workforce, technologies, solutions and customer experience advance along with global macro trends and new expectations.

With our strategic pillars of Health & Safety, Governance & Accountability, Environment & Impact, and People & Communities, and our Otis Absolutes of Safety, Ethics and Quality, we create value for our stakeholders and the broader communities where we live and work.

SOCIAL IMPACT

Our Social Impact programs help nurture future talent, strengthen community relationships, and create meaningful leadership and development opportunities for our Otis colleagues.

MADE TO MOVE COMMUNITIES™ brings together high school students, educators and Otis colleagues as mentors, with the goals of advancing STEM and leadership skills to help build the next generation of talent, enhance the attractiveness of our industry, and strengthen our culture of innovation.

LITTLE ENGINEERS PROGRAM for students ages 6-12 introduces STEM concepts earlier in the learning continuum. Little Engineers offers hands-on activities that spark early STEM curiosity while teaching students the science behind how elevators and escalators work, with a strong focus on safety.



OTIS

Learn more at [otis.com](https://www.otis.com)

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