GIVING PEOPLE FREEDOM TO CONNECT AND THRIVE IN A TALLER, FASTER, SMARTER WORLD

Otis is the global leader in the manufacture, installation and servicing of elevators and escalators. We move 2.3 billion people every day and maintain about 2.3 million customer units worldwide – the industry’s largest service portfolio. You'll find us in the world’s most iconic structures, residential and commercial buildings, transportation hubs, and everywhere people are on the move.

<table>
<thead>
<tr>
<th>$14.2B</th>
<th>71K</th>
<th>~2.3M</th>
</tr>
</thead>
<tbody>
<tr>
<td>2023 net sales</td>
<td>colleagues</td>
<td>customer units maintained</td>
</tr>
<tr>
<td>42K</td>
<td>&gt;200</td>
<td>&gt;1,400</td>
</tr>
<tr>
<td>field professionals</td>
<td>countries and territories served</td>
<td>branches and offices</td>
</tr>
</tbody>
</table>

ÉGÉE TOWER, PARIS

The Égée Tower, built in 1999, needed to modernize its elevators to improve reliability, performance and environmental results. In 2023, Otis installed 22 high-efficiency elevators, while maintaining seamless service for 3,800 occupants. This included 14 SkyRise® elevators with CompassPlus® dispatching technology, and other improvements.

SMRT TRAINS

Otis completed a major six-year project in Singapore in August 2022, refurbishing 231 escalators across 42 stations on the North-South and East-West lines, operated by SMRT Trains. Each escalator has been upgraded with new safety features, higher-efficiency technology and new energy-saving controllers.

NEW BUND CENTER

The 270-meter skyscraper is the tallest in the New Bund district in Shanghai, China. Otis provided more than 50 elevators and escalators, the Otis ONE™ IoT solution, Compass® 360 destination-management system, and integrated more than 10 robots for the center.

Learn more at otis.com
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OTIS ENVIRONMENTAL, SAFETY & GOVERNANCE (ESG)

Our business strategy and ESG focus areas support our efforts toward a stronger, more sustainable and more inclusive tomorrow

In 2021, we established 13 ESG goals under our four pillars – Health & Safety, Environment & Impact, People & Communities and Governance & Accountability – and aligned them with the U.N. Sustainable Development Goals (SDGs). In 2023, we continued to build on our ESG strategies to deliver long-term sustainability value to our stakeholders.

Details about ESG initiatives and progress at Otis can be found in our 2022 ESG Report, released in April 2023. Our 2023 ESG Report will be released later this year.

**Made to Move Communities™**
We aim to inspire student innovators globally to apply creative, technology-based solutions to address mobility challenges in underrepresented communities. A solid grounding in STEM subjects helps prepare students for a rapidly evolving workforce.